Dear Guest,

We are delighted to welcome you to Hyperion Hotel. In this directory you will find helpful information about our hotel services. If you have an additional question or request, please contact one of our staff members. On behalf of the Management and the Staff we wish you a pleasant stay!

AIR CONDITION & HEATING

All rooms have an individual Air Conditioning and Heating system. Use the control to set the temperature you wish. Please make sure that your balcony doors are <u>properly</u> closed.

BREAKFAST

Breakfast is served in the breakfast area from 7.30-10.30 daily. If you wish to have breakfast earlier, please contact reception. We can also offer you breakfast in your room after request.

BUSINESS CENTRE

Laptop Computer is available for your convenience in our Lobby. Please contact our reception team to assist you.

CHECK-IN / CHECK-OUT

Check-In is at 14:00. Check-Out is by 12:00 noon. If you wish to extend the check-out time, please contact reception. Express check out service is available.

CONCIERGE SERVICE

Our reception team assists with all your requests about the island of Kalymnos: Island information, recommendations of restaurant/bars, activities and festivals.

CREDIT CARDS

We accept the following credit cards: MasterCard, Maestro, VISA.

HOUSEKEEPING

Rooms are cleaned and tidied up daily until 15:00. For extra cleaning service or extra towels please contact reception. Please do not remove towels from your room, they are not for beach use.

INTERNET

There is free Wireless High-Speed Internet Access throughout the hotel. The

password is @hyperion@.

IRON/IRONING BOARD

Please contact the reception if you wish to have delivered the iron and ironing board.

LAUNDRY SERVICE

Laundry service is available every day until 14:00. Clean clothes will be returned the next day.

LOST & FOUND

All found items are stored in our Housekeeping department for 3 months. Please contact our Reception if you are missing something. Shipping to you is at your own cost.

LUGGAGE

Hotel staff can curry your luggage to your room. In case you have a late departure from the island, there is a luggage storage available.

MEDICAL SERVICE/ PHARMACY

If you require medical help, please contact reception. The nearest pharmacy is located in Chora village.

PARKING

You may park your car on the two car-space parking. Please ensure that you do not obstruct anybody. The hotel takes no responsibility for any damages and losses.

PUBLIC TRANSPORT

Public Transport timetable is available at reception.

RECEPTION

Reception desk is open from 7:30am to 00:00am. In case of emergency or if you need information when the reception is closed, please contact mobile number (+30)6947980939. To contact reception from your room dial 99.

ROOM SERVICE

Our room service is available from 9:00 - 21:00.

SWIMMING POOLS

Opening times: From sunrise until sunset.

TAXI

Please contact our reception team to order one for you.

WAKE-UP CALL

Please contact the reception staff for personal wake-up calls.